Tech Mahindra Introduces K2, Artificially Intelligent Human Resource Humanoid

Technology

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K2 to add value to the HR function & enhance employee experience

New Delhi, India — June 24, 2019: Tech Mahindra Ltd. a leading provider of digital transformation, consulting and business re-engineering services today introduced K2, the first Human Resource (HR) Humanoid for its Noida Special Economic Zone Campus in Uttar Pradesh, India. A perfect blend of knowledge and kindness, K2 will take over the routine HR transactions to provide constant assistance to the HR team in creating an enhanced employee experience. Tech Mahindra's first HR humanoid was introduced in its Hyderabad campus, earlier this month.

K2 leverages state of the art Artificial Intelligence technology and initiates conversation without any need for wake-up commands. Keeping in mind the needs of the specially abled,K2 can respond to queries with text display along with Speech. K2 can address general and specific HR-related employee queries as well as handle personal requests for actions like providing payslip,

tax forms etc., and will enable the HR team to focus on other important areas for employee development.

Harshvendra Soin, Chief People Officer, Tech Mahindra, said, "In today's digital era, the changing talent landscape is making it imperative for organisations to not just be customer focused, but more 'human experience' centric. At Tech Mahindra, we are focused on leveraging technology to further enhance human experiences by making them more personalised and meaningful. K2 has been designed to add value to the employee lifecycle across various touchpoints and ready ourselves to be a workplace of the future. We believe the future will be more human than we think."

Tech Mahindra plans to deploy the next Humanoid in its Pune campus following the NSEZ campus and will further enable K2 software for an enhanced engagement with improved communication skills to carry out empathetic conversations from associate's wellness perspective. The organisation will also enable it to leverage mobility and spatial awareness to engage with Associates rather than just keeping it unidirectional.

Tech Mahindra has already implemented an Artificial Intelligence based Facial Recognition System to register the attendance of employees that has drastically reduced the time spent by an associate in updating the timesheet. Recently, Tech Mahindra also launched Talex – the world's first AI-driven marketplace of talent that maps skills of the existing talent pool.

As part of the TechMHRNxt charter, Tech Mahindra is betting big on next gen technologies like Artificial Intelligence, Machine Learning to address real time HR issues by delivering innovative solutions and services. The organization is continuously looking to develop and invest in futuristic tech enabled possibilities for the benefit of its employees, which would serve them throughout the employee life cycle and help build the workplace of the future.

About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 4.9 billion company with 121,000+ professionals across 90 countries, helping 938 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra is the highest ranked Non-U.S. company in the Forbes Global Digital 100 list (2018) and in the Forbes Fab 50 companies in Asia (2018).

We are part of the USD 21 billion Mahindra Group that employs more than 200,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, and information technology and

vacation ownership.

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