

# Tech Mahindra Partners with RUAG International

Technology

Author : mahindraadmin Category : Technology Published : 11/23/2020

*Strategic relationship to leverage next-generation service to enhance customer experience and faster time-to-market*

**Zurich, New Delhi, November 23<sup>rd</sup>, 2020:** Tech Mahindra Ltd. a leading provider of digital transformation, consulting and business re-engineering services and solutions, announced a strategic partnership with RUAG International, an organisation specialising in aerospace, headquartered in Switzerland, for global IT infrastructure and digital transformation. Tech Mahindra will support RUAG International in its IT Infrastructure digitisation strategy by transforming the core infrastructure operations using next-generation service to enhance customer experience and faster time-to-market.

**Mukul Dhyani, Business Head Continental Europe, Tech Mahindra said,** *“We are delighted to partner with RUAG International, this underscores our capabilities and strong strength in manufacturing vertical with our long history of servicing global customers. Having a global experience with some of the biggest Aerospace companies across geographies, will enable us to deliver this high value engagement. This relationship is a testimony to our growing footprint in Switzerland and overall in DACH which is key focus region for us.”*

This Infrastructure and Workplace transformation programme will also focus on accelerating consumerisation of digital services and providing RUAG International with a digital platform to enable its employees to benefit with the best in class services and improved user experience. The key transformation initiatives also include digital service management, Cloud Transformation, Services Automation and Compliance & Control.

**Rajat Bhattacharya, Chief Information Officer, RUAG International, said,** *“We are embarking on a journey of transforming our Infrastructure & Workplace setup and services. We looked for a partner who can help us rationalize and modernize our setup, and automate and improve the services within*

*the context of strict information security and trade compliance regulations we need to comply with. Technology will be used as a key enabler in improving operational efficiency and delivering this transformation. We found in Tech Mahindra the right partner for the future to enable us to drive this change.”*

Tech Mahindra under its TechMNxt charter has continued focused on leveraging next-generation technologies like Cybersecurity, Artificial Intelligence, Blockchain, 5G, and Internet of Things to disrupt and enable digital transformation, and to build cutting-edge technology solutions and services for customers globally.

### **About RUAG International**

RUAG International is a Swiss technology group with a focus on aerospace. With production sites in 14 countries, the company is divided into the four business units Space, Aerostructures, MRO International and Ammotec. With its strategic focus on the Aerospace business unit, the company will in the medium term consist of the two business units Aerostructures and Space. RUAG Space is the leading European supplier of products for the space industry. RUAG Aerostructures is a global first-tier supplier in aerostructures. RUAG International employs around 6,500 people, around two thirds of whom work abroad. [www.ruag.com](http://www.ruag.com)

**For more information on RUAG International, please contact:**

**Clemens Gähwiler, External Communication Manager,**

**E-Mail: [clemens.gaehwiler@ruag.com](mailto:clemens.gaehwiler@ruag.com)**

### **About Tech Mahindra**

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 5.2 billion company with 124,250+ professionals across 90 countries, helping 988 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra has been recognised amongst India's 50 best companies to work for in 2020 by the Great Place to Work® Institute.

We are part of the USD 21 billion Mahindra Group that employs more than 240,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

**Connect with us on [www.techmahindra.com](http://www.techmahindra.com) || Our Social Media Channels**

[Facebook](#)

[Twitter](#)

[Linkedin](#)

[Youtube](#)

**For more information on Tech Mahindra, please contact:**

**Abhilasha Gupta, Global Corporate Communications and Public Affairs**

**Email: [media.relations@techmahindra.com](mailto:media.relations@techmahindra.com); [Abhilasha.Gupta@TechMahindra.com](mailto:Abhilasha.Gupta@TechMahindra.com)**

Tags :

[next-generation service](#)   [Customer Experience](#)