

### Shareholders Satisfaction Survey

Shareholders Information: -

Name of the Shareholder	
Folio No./DP ID & Client ID	
E-mail ID	
Contact No.	

Shareholder's Satisfaction Survey Questionnaire: -

I. How do you rate the information provided on the website of the Company?					
Parameters	Excellent	Above Industry Standard	At par with Industry Standard	Needs improvement	Unsatisfactory
Quality of Information					
Relevance of Information					
Adequacy of information					
Updated and Latest information available					
Ease and Accessibility while navigating					

II. How do you rate the various Documents received by you? e.g. Notice, Annual Report, Dividend/ECS intimations.					
Parameters	Excellent	Above Industry Standard	At par with Industry Standard	Needs improvement	Unsatisfactory
Quality of Information					
Relevance of Information					
Adequacy of information					
Updated and Latest information available					
Ease and Accessibility while navigating					

III. How do you rate the interaction with Shares Department of Mahindra & Mahindra Limited?					
Parameters	Excellent	Above Industry Standard	At par with Industry Standard	Needs improvement	Unsatisfactory
Quality of Information					
Relevance of Information					
Adequacy of information					

**IV. How do you rate the services provided by KFin Technologies Limited, our Registrar & Share Transfer Agent**

Parameters	Excellent	Above Industry Standard	At par with Industry Standard	Needs improvement	Unsatisfactory
Quality of Services					
Relevance of Information					
Adequacy of information					
Updated and Latest information available					
Ease and Accessibility while navigating their website					

**V. What is your overall Assessment of Investor Service Standards of Mahindra & Mahindra Limited?**

Parameters	Excellent	Above Industry Standard	At par with Industry Standard	Needs improvement	Unsatisfactory
Quality					
Relevance of Information provided					
Adequacy of information provided					

**VI. Do you have any grievance which has not been appropriately addressed: Yes/No**

If Yes, provide details below: -

**VII. Any additional comments/feedbacks/suggestions to improve our services**

Date:

Signature of Shareholder